



INVOICE

Zendesk, Inc.
989 Market St
San Francisco, CA
94103

Invoice Date: August 11, 2024
Invoice Number: INV11897749
Purchase Order Number:

(888) 670-4887
ar@zendesk.com

Account Number: ZD00009237
Account Information: EGIA
3800 Watt Ave. Suite 105

Sacramento
California
95821
United States

Account Currency: USD
Payment Terms: Net 30
Due Date: September 10, 2024

CHARGE SUMMARY

Product	Quantity	Unit Price	UOM	Subtotal	Tax	Total
Chat Professional Subscription 08/11/2024-08/10/2025 Annual electricgasindustriesassoc	17	\$21.40	Per Agent	\$4,365.60	\$0.00	\$4,365.60

INVOICE TOTALS

WIRE INSTRUCTIONS JP Morgan Chase New York, NY 10004 Bank Routing Number: 021000021 Swift Code: CHASUS33 Account Name: Zendesk, Inc. Account Number: 366968821 ACH INSTRUCTIONS Bank Routing Number: 322271627 Account Name: Zendesk, Inc. Account Number: 366968821 MAIL CHECK TO Zendesk, Inc. P.O. Box 734287 Chicago, IL 60673-4287 OVERNIGHT OR COURIER JP Morgan Chase Attn: Zendesk Inc., Box 734287 131 S Dearborn, 6 th Floor Chicago, IL 60603 Zendesk W-9 Please include the invoice number(s) in your remittance as a payment reference to ensure accurate and timely posting of funds.	Subtotal:	\$4,365.60
	Tax:	\$0.00
	Total:	\$4,365.60
	Payments Applied:	\$0.00
	Adjustments Applied:	\$0.00
	Invoice Balance: <small>* See Related Transactions below</small>	\$4,365.60

For questions about your invoice, email ar@zendesk.com.

TRANSACTIONS ASSOCIATED TO THIS INVOICE

Transaction Date	Transaction Number	Transaction Type	Applied Amount
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Any reference to a purchase order in this invoice or any associated Service Order is solely for your convenience in record keeping, and no such reference or any delivery of services to you following receipt of any purchase order shall be deemed an acknowledgement of or agreement to any terms or conditions associated with any such purchase order or in any way be deemed to modify, alter, supersede or supplement the Master Subscription Agreement as defined in your Service Order, or, if you are not a party to a Service Order or such term is not therein defined, consisting exclusively of your Service Order(s), if any, and either (i) the Agreement or (ii) if you and Zendesk are parties to a separate agreement governing your access to and use of a Service (as defined in the Agreement) that is evidenced in a written agreement mutually executed and delivered by you and Zendesk, the terms and conditions of such separate agreement). The terms and conditions of the Agreement are the exclusive agreement of the parties with respect to subject matter of the Agreement, and no other terms or conditions shall be binding upon Zendesk or otherwise have any force or effect.

The terms and conditions of the Agreement (as currently in effect) for any Service (as defined in the Agreement) is between you and Zendesk. Any current Service Order (as defined in the Agreement) shall exclusively govern the relationship and agreement between the parties related to your subscription to any Services and supersede any other agreement/purported terms of any type among you and Zendesk, including any purchase order attached hereto or referenced herein. No modification of this invoice by you or any terms or conditions of any purchase order or other similar document shall have any force or effect regardless of any statement to the contrary in such modification, purchase order or other document.

Payments made by credit card or debit card are billed and processed by Zendesk, Inc. if denominated in U.S. dollars and by Zendesk International Ltd (Registration No. 519184) if denominated in a currency other than the U.S. dollar. To the extent that any such entity billing or processing this transaction (the "Zendesk Payment Agent") is not Zendesk, Inc., the billing entity is acting solely as a billing and processing agent for and on behalf of Zendesk, Inc. for the economic benefit of Zendesk, Inc. in its role as principal and the Zendesk Payment Agent has no interest in the payments. You are contracting with and the Service is provided and delivered by Zendesk, Inc. as identified in the Agreement.