

RE: [EXTERNAL] Re: Consumer Rebate Claim- Account Registration Schomberg Sheet Metal 145106

Jeremy Chandler

Wed 3/30/2022 12:31 PM

To: Grigg, Jason K. <Jason.Grigg@daikincomfort.com>; Clarke, Scott R. <Scott.Clarke@daikincomfort.com>;

Cc: Dealer Rebates <dealerrebates@egia.org>; Carrie Buege <cbuege@egia.org>;

Got it thanks! EGIA Rebate team: Can you please open the 2021 Daikin Canada Instant Rebate program for Schomberg Sheet Metal, email address for the account is schombergsm@gmail.com please reply all once open so Scott can have the dealer enter the claims. Or feel free to also include the dealer letting them know it's open and to submit.



Jeremy Chandler

Regional Manager

Cell: 916-759-0515



From: Grigg, Jason K. [mailto:Jason.Grigg@daikincomfort.com]

Sent: Wednesday, March 30, 2022 9:59 AM

To: Jeremy Chandler <jchandler@egia.org>; Clarke, Scott R. <Scott.Clarke@daikincomfort.com>

Cc: Dealer Rebates <dealerrebates@egia.org>; Carrie Buege <cbuege@egia.org>

Subject: RE: [EXTERNAL] Re: Consumer Rebate Claim- Account Registration Schomberg Sheet Metal 145106

Yes, please. Thank you!

Jason Grigg

Promotions Manager

DAIKIN AMANA GOODMAN

E: jason.grigg@daikincomfort.com

C: 713-454-3251

From: Jeremy Chandler <jchandler@egia.org>

Sent: Wednesday, March 30, 2022 11:56 AM

To: Grigg, Jason K. <Jason.Grigg@daikincomfort.com>; Clarke, Scott R. <Scott.Clarke@daikincomfort.com>

Cc: Dealer Rebates <dealerrebates@egia.org>; Carrie Buege <cbuege@egia.org>

Subject: RE: [EXTERNAL] Re: Consumer Rebate Claim- Account Registration Schomberg Sheet Metal 145106

Happy to help, will need some help from EGIA Rebates team to open up the portal for 2021 submissions for Schomberg.

Jason, these were not submitted yet. Are you approving these for submission? If so, Rebate team, please open up 2021 Canada Daikin Instant for Schomberg Sheet Metal so they can get these claims entered.

Jeremy Chandler

Regional Manager



Cell: 916-759-0515



From: Grigg, Jason K. [<mailto:Jason.Grigg@daikincomfort.com>]
Sent: Wednesday, March 30, 2022 7:47 AM
To: Clarke, Scott R. <Scott.Clarke@daikincomfort.com>
Cc: Jeremy Chandler <jchandler@egia.org>
Subject: RE: [EXTERNAL] Re: Consumer Rebate Claim- Account Registration Schomberg Sheet Metal 145106

Jeremy...can we get your assistance? Please see below. Thanks.

Jason Grigg

Promotions Manager
DAIKIN AMANA GOODMAN
E: jason.grigg@daikincomfort.com
C: 713-454-3251

From: Clarke, Scott R. <Scott.Clarke@daikincomfort.com>
Sent: Wednesday, March 30, 2022 7:07 AM
To: Grigg, Jason K. <Jason.Grigg@daikincomfort.com>
Subject: FW: [EXTERNAL] Re: Consumer Rebate Claim- Account Registration Schomberg Sheet Metal 145106

Hi Jason:
Schomberg Sheet Metal (account 145106) ran into some issues submitting claims on the below list.
Are we able to approve? Please see below email chain.

Scott Clarke

Territory Sales Manager

DAIKIN Company Canada
A member of *Daikin group*

M: 647-831-3207 | E: Scott.Clarke@daikincomfort.com | www.daikincomfort.com



1200 Rodick Road | Markham, ON, L3R 8C3



From: Schomberg Sheet Metal <schomberg.info@gmail.com>
Sent: Tuesday, March 29, 2022 3:20 PM
To: Clarke, Scott R. <Scott.Clarke@daikincomfort.com>
Subject: Re: [EXTERNAL] Re: Finance Rebate Claim- Account Registration Schomberg Sheet Metal

Hi Scott,

These are the customers:

Charles Jolliffe

Address: 93 Centre St., Schomberg ON L0G 1T0

Phone: (416) 587-0486

Email: jolliffe01@gmail.com

Model #: DM97MC0803BN, Serial # 1710292932

Install date: November 17, 2021

Bill Ranco

Address: 6420 18th Sideroad, Schomberg ON L0G 1T0

Phone: (647) 518-8293

Email: ranco.william@gmail.com

Model #: DM97MC1205DN, Serial # 2106064564

Install date: November 19, 2021

Kenneth Hodges

Address: 36 Maple Lane, Alliston ON L9R 1L2

Phone: (416) 526-8266

Email: kenneth@klhodges-protocol.com

Model #: DM97MC0603BN, Serial # 1709078396

Install date: November 24, 2021

Lee Ann Kraft

Address: 14195 7th Concession Road, King City ON L7B 1K4

Phone: (647) 546-3575

Email: gregd910@gmail.com

Model #: DM97MC0803BN, Serial #: 2102567200

Install date: December 16, 2021

I was finally able to access the original account for rebates after we reset the password twice (schombergsm@gmail.com). Looks like my predecessor made quite a few mistakes when claiming rebates and they were denied. Very sad.

Thank you for your help with this.

Please let me know if there is anything else that I need to provide.

Have a wonderful afternoon.

Amy-Lynn Fisher

Schomberg Sheet Metal Ltd.

King Heating and Air Conditioning

17045 Hwy 27

Schomberg ON L0G 1T0

(905) 939-2350

On Tue, Mar 29, 2022 at 2:59 PM Clarke, Scott R. <Scott.Clarke@daikincomfort.com> wrote:

Please send me the customer info, models, serials and the amounts.

Thanks

Scott Clarke

Territory Sales Manager**DAIKIN Company Canada**
A member of *Daikin* group**M:** 647-831-3207 | **E:** Scott.Clarke@daikincomfort.com | www.daikincomfort.com

1200 Rodick Road | Markham, ON, L3R 8C3



From: Schomberg Sheet Metal <schomberg.info@gmail.com>
Sent: Tuesday, March 29, 2022 9:36 AM
To: Clarke, Scott R. <Scott.Clarke@daikincomfort.com>
Subject: Re: [EXTERNAL] Re: Finance Rebate Claim- Account Registration Schomberg Sheet Metal

The one that ran from October 1 to December 31.

We only sold 4 units that fit the bill.

Amy-Lynn Fisher

Schomberg Sheet Metal Ltd.
King Heating and Air Conditioning
17045 Hwy 27
Schomberg ON L0G 1T0
(905) 939-2350

On Tue, Mar 29, 2022 at 9:32 AM Clarke, Scott R. <Scott.Clarke@daikincomfort.com> wrote:

What program are you looking for?

Scott Clarke
Territory Sales Manager**DAIKIN Company Canada**
A member of *Daikin* group**M:** 647-831-3207 | **E:** Scott.Clarke@daikincomfort.com | www.daikincomfort.com

1200 Rodick Road | Markham, ON, L3R 8C3



From: Schomberg Sheet Metal <schomberg.info@gmail.com>
Sent: Tuesday, March 29, 2022 9:24 AM
To: Clarke, Scott R. <Scott.Clarke@daikincomfort.com>
Subject: Re: [EXTERNAL] Re: Finance Rebate Claim- Account Registration Schomberg Sheet Metal

I have to choose a program from a drop down menu. The program I need does not show up in that menu.

Amy-Lynn Fisher

Schomberg Sheet Metal Ltd.

King Heating and Air Conditioning

17045 Hwy 27

Schomberg ON L0G 1T0

(905) 939-2350

On Tue, Mar 29, 2022 at 9:22 AM Clarke, Scott R. <Scott.Clarke@daikincomfort.com> wrote:

Please log in and make the submissions, once you have done this please send me a screen shot of the list of submissions. I will ask my programs manager if we can approve.

Scott Clarke

Territory Sales Manager

DAIKIN Company Canada

A member of Daikin group

M: 647-831-3207 | **E:** Scott.Clarke@daikincomfort.com | www.daikincomfort.com



1200 Rodick Road | Markham, ON, L3R 8C3



From: Schomberg Sheet Metal <schomberg.info@gmail.com>

Sent: Tuesday, March 29, 2022 9:19 AM

To: Clarke, Scott R. <Scott.Clarke@daikincomfort.com>

Subject: Re: [EXTERNAL] Re: Finance Rebate Claim- Account Registration Schomberg Sheet Metal

Hi Scott,

I tried repeatedly to get into the account. When I couldn't, I reached out to them to find out how to enter a rebate.

They told me I needed to start an account.

I've never done this before, so I followed what they told me to do.

Where do I go from here? I wanted to enter the units we sold that qualified for rebates for the 2021 period previously mentioned, but the deadline has passed while I waited for them to give me the help I needed.

Thanks,

Amy-Lynn Fisher

Schomberg Sheet Metal Ltd.

King Heating and Air Conditioning

17045 Hwy 27

Schomberg ON LOG 1T0

(905) 939-2350

On Mon, Mar 28, 2022 at 9:23 PM Clarke, Scott R. <Scott.Clarke@daikincomfort.com> wrote:

Hi Amy-Lynn:

Hope all is well. I was a bit perplexed when I saw your email as Schomberg SM has had an EGIA account for some time, see below.

Scott Clarke

Daikin Canada

647-831-3207

Scott.Clarke@Daikincomfort.com

From: Jeremy Chandler <jchandler@egia.org>

Sent: Monday, March 28, 2022, 9:01 p.m.

To: Clarke, Scott R. <Scott.Clarke@daikincomfort.com>

Subject: RE: [EXTERNAL] Re: Finance Rebate Claim- Account Registration Schomberg Sheet Metal

If they still have access to that email box then yes, probably better sticking with that one. However, since the claims are so old in there (2020) it might not matter.



Jeremy Chandler

Regional Manager

Cell: 916-759-0515



From: Clarke, Scott R. [mailto:Scott.Clarke@daikincomfort.com]

Sent: Monday, March 28, 2022 5:37 PM

To: Jeremy Chandler <jchandler@egia.org>

Subject: RE: [EXTERNAL] Re: Finance Rebate Claim- Account Registration Schomberg Sheet Metal

Thanks, they are probably better staying with one account, correct? I'm thinking the original one.

Scott Clarke

Territory Sales Manager

DAIKIN Company Canada

A member of Daikin group

M: 647-831-3207 | **E:** Scott.Clarke@daikincomfort.com | www.daikincomfort.com



1200 Rodick Road | Markham, ON, L3R 8C3



From: Jeremy Chandler <jchandler@egia.org>

Sent: Monday, March 28, 2022 8:35 PM

To: Clarke, Scott R. <Scott.Clarke@daikincomfort.com>

Subject: RE: [EXTERNAL] Re: Finance Rebate Claim- Account Registration Schomberg Sheet Metal

Hey Scott, happy to help with this. They actually have two accounts set up, one under email address schombergsm@gmail.com that was set up and given access in July of 2017, and a new one under schomberg.info@gmail.com that was set up and given access to on 2/8/2022 (email attached).

For the account set up in 2017, the last claim they submitted in that account was 5/6/2020.



Jeremy Chandler

Regional Manager

Cell: 916-759-0515



From: Clarke, Scott R. [<mailto:Scott.Clarke@daikincomfort.com>]

Sent: Monday, March 28, 2022 12:55 PM

To: Jeremy Chandler <jchandler@egia.org>

Subject: FW: [EXTERNAL] Re: Finance Rebate Claim- Account Registration Schomberg Sheet Metal

Hi Jeremy:

Hope you are well.

When was the first attempt made to open a consumer rebate portal account for Schomberg Sheet Metal?
Is this their only and first account?

Per below

Scott Clarke

Territory Sales Manager

DAIKIN Company Canada

A member of *Daikin group*

M: 647-831-3207 | E: Scott.Clarke@daikincomfort.com | www.daikincomfort.com



1200 Rodick Road | Markham, ON, L3R 8C3



From: Schomberg Sheet Metal <schomberg.info@gmail.com>

Sent: Monday, March 28, 2022 3:06 PM

To: Dealer Rebates <dealerrebates@egia.org>

Cc: Clarke, Scott R. <Scott.Clarke@daikincomfort.com>

Subject: [EXTERNAL] Re: Finance Rebate Claim- Account Registration

I am copying our representative on this, hoping to get a resolution.

I've been in contact multiple times to get this set up, now the deadline is way past over to get the rebates I was in touch about.

Am I still able to get the rebates I was originally in touch about?

Ended December 2021

Thank you,

Amy-Lynn Fisher

Schomberg Sheet Metal Ltd.

King Heating and Air Conditioning

17045 Hwy 27

Schomberg ON L0G 1T0

(905) 939-2350

On Mon, Mar 28, 2022 at 2:24 PM Dealer Rebates <dealerrebates@egia.org> wrote:

Hello,

I hope this message finds you well. We are happy to inform you that your rebate portal has been activated. You may now begin submitting claims once you log in under the portal here: <https://dkng.conservationrebates.com/dealer-portal/>.

Please review the Terms found on the top menu bar or the home page. Each program is ran on a quarterly basis, with submission deadlines. Terms are subject to change occasionally.

Looking at the terms will be guiding point of reference.

Once you submit claims you will be able to make use to the Reports tab, also on the menu bar of your rebate portal homepage. This report will allow you to look at the status of claims: approved, paid, request info, or denied.

Please let us know if you have any questions or if there is anything else you need.

Best,

Erika Alatorre

Finance Rebate Claim Program

Phone: (888) 691-0387

Email: dealerrebates@egia.org

Thank you for creating an account. You may begin submitting finance buy-down claims by using the "Start a New Claim" button on your dashboard.

To access your dashboard, click here <https://dkng.conservationrebates.com/dealer-portal/>

Your username is: << schomberg.info@gmail.com >>

If you forget your password, you can always have it reset it by clicking "Forgot Your Password" from the log-on screen. An email will be generated with instructions. If you do not receive the email, be sure to check your junk or spam folders.

For claim information and tips, visit the FAQ section on your dashboard.

Finance Rebate Claim Program

Phone: (888) 691-0387

Email: dealerrebates@egia.org

The Finance Buy-Down Claim Program is administered by the Electric & Gas Industries Association (EGIA).