

# Re: [EXTERNAL] Special Approval for Late Rebate Assistance Needed Please for Rescue Wayne's Air & Heat

Wayne Bourgeois <rescuewaynesecretary@yahoo.com>

Wed 2/23/2022 9:42 AM

To: Wayne Bourgeois <rescuewaynesairheat@yahoo.com>; Barry Tumminello <barry.tumminello@johnstonesupply.com>; Dealer Rebates <dealerrebates@egia.org>; jason.grigg@daikincomfort.com <jason.grigg@daikincomfort.com>;

📎 1 attachment

Screen Shot 2022-02-23 at 11.39.52 AM.png;

Thank you!!!! Please see attached claim. The claim number is DCP13-20220223-777154.

*Meagan Quebedeaux, Office Manager*  
**Rescue Wayne's Air & Heat, LLC.**  
**985.532.6640**

On Wednesday, February 23, 2022, 11:20:46 AM CST, Barry Tumminello <barry.tumminello@johnstonesupply.com> wrote:

Wayne, see below Daikin approved to pay the FULL instant rebate amount. Please follow the directions below, please let Erika with EGIA know the claim# once submitted...

*“Barry can you please have Rescue Wayne's Air and Heat enter the missing claim in the rebate portal with a 01/01/2022 installation date? Can they please provide us the claim number so we can process it with a onetime exception accordingly?”*

*Let us know if you have any questions or if there is anything else you need.*

*Best,*

*Erika*

*Rebate Claim Program*

*Phone: (888) 691-0387*

*Email: [dealerrebates@egia.org](mailto:dealerrebates@egia.org)”*

Thank you,

2/23/22, 4:29 PM

Re: [EXTERNAL] Special Approval for Late Rebate Assistance... - Dealer Rebates

Barry Tumminello

Daikin Product Manager



New Orleans, Baton Rouge, Slidell

C: 504-432-9816 O: 504-733-1495

[barry.tumminello@johnstonesupply.com](mailto:barry.tumminello@johnstonesupply.com)

***“Save time & money. Buy online”***

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**From:** Dealer Rebates <dealerrebates@egia.org>  
**Sent:** Wednesday, February 23, 2022 10:31 AM  
**To:** Grigg, Jason K. <Jason.Grigg@daikincomfort.com>; Barry Tumminello <barry.tumminello@johnstonesupply.com>  
**Cc:** Jeremy Chandler <jchandler@egia.org>  
**Subject:** Re: [EXTERNAL] Special Approval for Late Rebate Assistance Needed Please for Rescue Wayne's Air & Heat

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Thank you Jason,

Barry can you please have Rescue Wayne's Air and Heat enter the missing claim in the rebate portal with a 01/01/2022 installation date? Can they please provide us the claim number so we can process it with a onetime exception accordingly?

Let us know if you have any questions or if there is anything else you need.

Best,

Erika

Rebate Claim Program

Phone: (888) 691-0387

Email: [dealerrebates@egia.org](mailto:dealerrebates@egia.org)

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**From:** Grigg, Jason K. <[Jason.Grigg@daikincomfort.com](mailto:Jason.Grigg@daikincomfort.com)>  
**Sent:** Wednesday, February 23, 2022 8:16 AM  
**To:** Barry Tumminello  
**Cc:** Jeremy Chandler; Dealer Rebates  
**Subject:** RE: [EXTERNAL] Special Approval for Late Rebate Assistance Needed Please for Rescue Wayne's Air & Heat

Approved to pay in full. Thanks all!

Jason Grigg

Sales Programs Manager

DAIKIN NORTH AMERICA

E: [jason.grigg@daikincomfort.com](mailto:jason.grigg@daikincomfort.com)

C: 713-454-3251

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**From:** Barry Tumminello <[barry.tumminello@johnstonesupply.com](mailto:barry.tumminello@johnstonesupply.com)>  
**Sent:** Wednesday, February 23, 2022 8:41 AM  
**To:** Grigg, Jason K. <[Jason.Grigg@daikincomfort.com](mailto:Jason.Grigg@daikincomfort.com)>  
**Cc:** Jeremy Chandler <[jchandler@egia.org](mailto:jchandler@egia.org)>; Dealer Rebates <[dealerrebates@egia.org](mailto:dealerrebates@egia.org)>  
**Subject:** [EXTERNAL] Special Approval for Late Rebate Assistance Needed Please for Rescue Wayne's Air & Heat

Jason, please see attached and below we had a dealer sell (2) Daikin FIT systems and offered Instant Rebates on both systems to one home owner, but they only submitted (1) of the Instant rebates on (1) of the FIT systems during the rebate period which was back in September 2021.

The attached document is product registration with all of the model & serial #'s and home owner info. on the 2<sup>nd</sup> FIT system that wasn't submitted.

Can you give special approval to EGIA to process this rebate in the full amount of what it was back during the September 2021 instant rebate period?

Thank you,

2/23/22, 4:29 PM

Re: [EXTERNAL] Special Approval for Late Rebate Assistance... - Dealer Rebates

Barry Tumminello

Daikin Product Manager



New Orleans, Baton Rouge, Slidell

C: 504-432-9816 O: 504-733-1495

[barry.tumminello@johnstonesupply.com](mailto:barry.tumminello@johnstonesupply.com)

**“Save time & money. Buy online”**

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**From:** Wayne Bourgeois <[rescuewaynesecretary@yahoo.com](mailto:rescuewaynesecretary@yahoo.com)>  
**Sent:** Wednesday, February 23, 2022 8:23 AM  
**To:** Barry Tumminello <[barry.tumminello@johnstonesupply.com](mailto:barry.tumminello@johnstonesupply.com)>  
**Cc:** Wayne Bourgeois <[rescuewaynesairheat@yahoo.com](mailto:rescuewaynesairheat@yahoo.com)>  
**Subject:** Re: Assistance Please

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Please see attached Daikin Registration Certificate with all info requested. Thank you!

*Meagan Quebedeaux, Office Manager*

**Rescue Wayne's Air & Heat, LLC.**

985.532.6640

On Wednesday, February 23, 2022, 08:11:50 AM CST, Barry Tumminello <[barry.tumminello@johnstonesupply.com](mailto:barry.tumminello@johnstonesupply.com)> wrote:

Wayne, I need ALL of the model & serial #'s & all of the home owner info. for the 2<sup>nd</sup> FIT system in question and then I can submit to Daikin asking for approval.

Thank you,  
Barry Tumminello  
Daikin Product Manager



New Orleans, Baton Rouge, Slidell  
C: 504-432-9816 O: 504-733-1495  
[barry.tumminello@johnstonesupply.com](mailto:barry.tumminello@johnstonesupply.com)

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**From:** Wayne Bourgeois <[rescuewaynesecretary@yahoo.com](mailto:rescuewaynesecretary@yahoo.com)>

**Sent:** Wednesday, February 23, 2022 8:07 AM

**To:** Barry Tumminello <[barry.tumminello@johnstonesupply.com](mailto:barry.tumminello@johnstonesupply.com)>

**Cc:** Wayne Bourgeois <[rescuewaynesairheat@yahoo.com](mailto:rescuewaynesairheat@yahoo.com)>

**Subject:** Fw: Assistance Please

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Barry, can you please help me out with this? We ordered two FIT systems fore Rebecca Robichaux. Only ONE Fit system was submitted for rebate when it should have been two.

*Meagan Quebedeaux, Office Manager*

**Rescue Wayne's Air & Heat, LLC.**

985.532.6640

----- Forwarded Message -----

2/23/22, 4:29 PM

Re: [EXTERNAL] Special Approval for Late Rebate Assistance... - Dealer Rebates

**From:** Dealer Rebates <[dealerrebates@egia.org](mailto:dealerrebates@egia.org)>  
**To:** Wayne Bourgeois <[rescuewaynesecretary@yahoo.com](mailto:rescuewaynesecretary@yahoo.com)>  
**Sent:** Wednesday, February 23, 2022, 07:21:34 AM CST  
**Subject:** Re: Assistance Please

Good morning Meagan,

You can not submit docs to the Rebate for Rebecca because it has been Approved and moved forward. The second FIT system will need a new Rebate Claim. Once you receive and exception, your TSM will send us an e-mail with the exception. You can open a new rebate in the 2022 program, submit the claim, send us an email that you have done so and we will process it correctly.

**Sharon McCrary**

*Rebate Processing Customer Service*

888-691-0387

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**From:** Wayne Bourgeois <[rescuewaynesecretary@yahoo.com](mailto:rescuewaynesecretary@yahoo.com)>  
**Sent:** Tuesday, February 22, 2022 6:32 AM  
**To:** Dealer Rebates  
**Cc:** Wayne Bourgeois  
**Subject:** Re: Assistance Please

Good morning, there is no option to attach documents to that claim submission. I do have the registration for the second FIT system however. It is attached.

*Meagan Quebedeaux, Office Manager*  
**Rescue Wayne's Air & Heat, LLC.**  
**985.532.6640**

On Tuesday, February 22, 2022, 07:32:26 AM CST, Dealer Rebates <[dealerrebates@egia.org](mailto:dealerrebates@egia.org)> wrote:

Hello,

Please submit to your TSM for an exception from Daikin. The Registration Certificate for Rebecca Robicaux, 760602, lists ONE FIT system (serial number E006301) not TWO. Please upload the Registration Certificate for the second system. Once an Exception is received we will finish processing the Rebate.

**Sharon McCrary**

*Rebate Processing Customer Service*

888-691-0387

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**From:** Wayne Bourgeois <[rescuewaynesecretary@yahoo.com](mailto:rescuewaynesecretary@yahoo.com)>

**Sent:** Friday, February 18, 2022 2:36 PM

**To:** Dealer Rebates

**Cc:** Wayne Bourgeois

**Subject:** Assistance Please

Good afternoon,

During an audit of our installation registrations, I noticed something off. I see on our portal I had submitted a claim for 1 FIT system for Rebecca Robichaux on 10/18/21, when I needed to submit for TWO FIT systems. I know I am very late noticing this, but at the time we had so many installs from the storm, Hurricane Ida. Is there anyway to submit the claim so we can please take advantage of the rebate?

Thanks!

*Meagan Quebedeaux, Office Manager*

**Rescue Wayne's Air & Heat, LLC.**

**985.532.6640**

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|                                     |                   |                                     |                    |          |          |
|-------------------------------------|-------------------|-------------------------------------|--------------------|----------|----------|
| Daikin 2021 Consumer Instant Rebate | REBECCA ROBICHAUX | 212 HACKBERRY ST, RACELAND LA 70394 | 13-20211014-762602 | 10/18/21 | Approved |
|-------------------------------------|-------------------|-------------------------------------|--------------------|----------|----------|

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