

## Angela Schindler

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**From:** Jeremy Chandler  
**Sent:** Wednesday, April 10, 2024 3:01 PM  
**To:** Grigg, Jason  
**Cc:** Dealer Rebates; Carrie Buege  
**Subject:** RE: [EXTERNAL] Exception Request for Invoice in Property Management name

Awesome thanks! **EGIA Team**, please approve claim 899478 in full.

Jeremy Chandler  
EGIA  
916-759-0515

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**From:** Grigg, Jason <Jason.Grigg@daikincomfort.com>  
**Sent:** Wednesday, April 10, 2024 12:56 PM  
**To:** Jeremy Chandler <jchandler@egia.org>  
**Cc:** Dealer Rebates <dealerrebates@egia.org>; Carrie Buege <cbuege@egia.org>  
**Subject:** RE: [EXTERNAL] Exception Request for Invoice in Property Management name

Approved in full. Thanks for the heads up.

### Jason Grigg

Promotions Manager

**DAIKIN COMFORT TECHNOLOGIES NORTH AMERICA, INC.**

**M:** 713.454.3251 | **E:** [jason.grigg@daikincomfort.com](mailto:jason.grigg@daikincomfort.com)



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**From:** Jeremy Chandler <jchandler@egia.org>  
**Sent:** Wednesday, April 10, 2024 2:52 PM  
**To:** Grigg, Jason <Jason.Grigg@daikincomfort.com>  
**Cc:** Dealer Rebates <dealerrebates@egia.org>; Carrie Buege <cbuege@egia.org>  
**Subject:** [EXTERNAL] Exception Request for Invoice in Property Management name

Hey Jason, we ran into a claim that has an Invoice in a Property Management company's name instead of the homeowner. The dealer did indeed pass the \$1,100 FIT Rebate along to the homeowner (Harold Reid) but the Invoice shows OVRS which is the Property Management company for this home which is a vacation rental. Would you be willing to approve an exception on this one? Dealer is Underwood AC in Davenport FL, rebate was \$1,100 for a FIT system installed in 2023 (\$550 back to dealer if approved). Claim #899478.

Jeremy Chandler  
EGIA

