

Angela Schindler

From: Jeremy Chandler
Sent: Thursday, May 16, 2024 6:45 PM
To: Mark Romaine
Cc: Dealer Rebates; Carrie Buege
Subject: RE: [External]RE: [External]Missing models Daikin Rebate

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Mark, apologies for the delay. We just received the R-32 ductless models and are working on programming them in. If the dealers want to submit the claim now they can choose the non R-32 Model for the Entra or Oterra and after submitting please email our EGIA Rebates team and myself with the claim number(s). CC'd here: dealerrebates@egia.org

Jeremy Chandler
EGIA
916-759-0515

From: Mark Romaine <MRomaine@thermalsupply.com>
Sent: Tuesday, May 14, 2024 6:38 AM
To: Jeremy Chandler <jchandler@egia.org>
Subject: RE: [External]RE: [External]Missing models Daikin Rebate

Hey Jeremy, sorry for the delay on getting back to this. So we started stocking the new Entra and Oterra lines that use the new R-32 refrigerant.

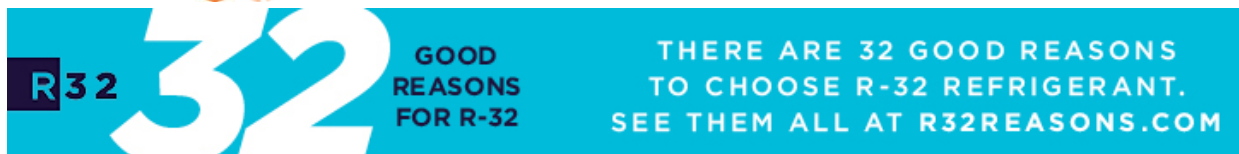
Entra outdoor model # RXC
Indoor M#FTXC

Oterra outdoor M#RKF
Indoor m#FTKF



Mark Romaine
ASR
Thermal Supply, Inc.
[website](#) | [webstore](#)

553 Parsons Dr, Medford, OR 97501
Phone 541-773-7788 EXT 3420
Cell 541-660-1259



From: Jeremy Chandler <jchandler@egia.org>
Sent: Friday, May 10, 2024 12:02 PM
To: Mark Romaine <MRomaine@thermalsupply.com>
Subject: [External]RE: [External]Missing models Daikin Rebate

Hey Mark, is this for the Spring Ductless program? Just wanted to confirm before sending over to Daikin. If Ductless, can you please let me know which model family these are in? (Entra, Atmosphaera, Aurora etc.)

Jeremy Chandler
EGIA
916-759-0515

From: Mark Romaine <MRomaine@thermalsupply.com>
Sent: Thursday, May 9, 2024 4:15 PM
To: Jeremy Chandler <jchandler@egia.org>
Subject: Fwd: [External]Missing models Daikin Rebate

Hey Jeremy, we got our new R-32 product line out and they don't seem to be on the rebate site. Can you help with this?

Thank you,

Mark Romaine
ASR for Thermal Supply
553 Parsons Dr.
Medford, or 97501
Cell: 541-660-1259
Branch: 541-773-7788

From: Office Manager <rachel@lam-air.com>
Sent: Thursday, May 9, 2024 3:54:27 PM
To: Mark Romaine <MRomaine@thermalsupply.com>
Subject: [External]Missing models Daikin Rebate

Hi Mark,
RXC12AXVJU and FTXC12AXVJU are not options for the Daikin rebate.
Thank you,
Rachel