

Tammy Trybul

From: Jeremy Chandler
Sent: Monday, June 24, 2024 9:24 AM
To: Teresa Kuehne; Dealer Rebates
Cc: Esler, Bill
Subject: RE: [EXTERNAL] Exception Request for Q1 claims - KB Air Orlando

Categories: Working on it

Thanks Teresa! **EGIA Team**, please see below. With the exception from Daikin below please approve the following claims in full:

904539
904458
904541
904544
904545
913260
913264

Jeremy Chandler
EGIA
916-759-0515

From: Teresa Kuehne <teresa.kbair@yahoo.com>
Sent: Monday, June 24, 2024 9:01 AM
To: Jeremy Chandler <jchandler@egia.org>
Cc: Jason.Grigg@daikincomfort.com; Dealer Rebates <dealerrebates@egia.org>
Subject: Re: [EXTERNAL] Exception Request for Q1 claims - KB Air Orlando

Hi Jeremy,

Attached is the list with the denials for our Q1 rebates. I will list the name and rebate # here.

#1 SULLIVAN Install date 3/25

Rebate# DCP13-20240502-904458 & Rebate# DCP13-20240502-904539

#2 & #3 BATEMAN Install date 3/16 (2 systems)

Rebate# DCP13-20240502-904541

#4 & #5 Goshal install 3/12 & 3/27 (2 systems)

Rebate# DCP13-20240502-904544 & Rebate# DCP13-20240502-904545

#6 Monroe install date 3/25

Rebate# DCP13-20240619-913260

#7 Romano install date 3/25

Rebate# DCP13-20240619-913264

Thank you for your help in getting this approved.

Teresa Kuehne
KB Air & Heating
20527 Quinella St
Orlando, FL 32833
407-777-8277 Office
407-873-7906 Cell
License #CAC1818812

On Thursday, June 20, 2024 at 10:34:33 PM EDT, Esler, William <bill.esler@daikincomfort.com> wrote:

Teresa,

Your denied Daikin rebate claims were approved.

See below on how to submit.

Thank you!

Bill Esler

Territory Sales Manager

DAIKIN COMFORT TECHNOLOGIES NORTH AMERICA, INC.

M: 407-709-1898 **E:** bill.esler@daikincomfort.com



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From: Jeremy Chandler <jchandler@egia.org>
Sent: Thursday, June 20, 2024 10:32 PM
To: Esler, William <Bill.Esler@daikincomfort.com>
Cc: Grigg, Jason <Jason.Grigg@daikincomfort.com>; Dealer Rebates <dealerrebates@egia.org>
Subject: Re: [EXTERNAL] Exception Request for Q1 claims - KB Air Orlando

Hi Bill, please have them send the seven denied claim numbers to me and the EGIA Rebate team ccd here and we will approve with this exception.

Jeremy Chandler

Regional Manager, EGIA

916-759-0515

Please excuse typos, sent from a mobile device

On Jun 20, 2024, at 7:13 PM, Esler, William <Bill.Esler@daikincomfort.com> wrote:

Thank you Jason.

How do they proceed from here? Will the system be set up for the rebate submissions to go thru now?

Thank you,

Bill Esler

Territory Sales Manager

<image001.png>

M: 407-709-1898 **E:** bill.esler@daikincomfort.com

<image002.png>

<image003.png>

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<image004.jpg>

From: Grigg, Jason <Jason.Grigg@daikincomfort.com>
Sent: Thursday, June 20, 2024 9:58 PM
To: Jeremy Chandler <jchandler@egia.org>
Cc: Esler, William <Bill.Esler@daikincomfort.com>; Dealer Rebates <dealerrebates@egia.org>
Subject: Re: [EXTERNAL] Exception Request for Q1 claims - KB Air Orlando

Approved. Thanks.

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From: Jeremy Chandler <jchandler@egia.org>
Sent: Thursday, June 20, 2024 7:28:32 PM
To: Grigg, Jason <Jason.Grigg@daikincomfort.com>
Cc: Esler, William <Bill.Esler@daikincomfort.com>; Dealer Rebates <dealerrebates@egia.org>
Subject: [EXTERNAL] Exception Request for Q1 claims - KB Air Orlando

Hi Jason, we ran into seven claims from KB Air in Orlando that are from Q1 2024. They are requesting an exception, I've cc'd Bill their TSM as well. They were able to install equipment in March but weren't officially registered as a DCP and able to set up a rebate claim account until recently. All are Instant rebates for FITs installed in Q1. Company is KB Air, out of Orlando FL, mincron #179506.

Would you be willing to grant an exception for this?

Jeremy Chandler

EGIA

916-759-0515