

Angela Schindler

From: Carrie Buege
Sent: Monday, June 17, 2024 3:44 PM
To: Dealer Rebates
Subject: Fwd: [External]FW: [EXTERNAL] Non Owner Occupied Single Family Rebate

Carrie Buege

From: Grigg, Jason <Jason.Grigg@daikincomfort.com>
Sent: Monday, June 17, 2024 4:41:40 PM
To: Carrie Buege <cbuege@egia.org>
Cc: Jeremy Chandler <jchandler@egia.org>; Donica Wilson <dwilson@egia.org>
Subject: Re: [External]FW: [EXTERNAL] Non Owner Occupied Single Family Rebate

No. Case by case request. This was approved as an exception.

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From: Carrie Buege <cbuege@egia.org>
Sent: Monday, June 17, 2024 3:40:08 PM
To: Grigg, Jason <Jason.Grigg@daikincomfort.com>
Cc: Jeremy Chandler <jchandler@egia.org>; Donica Wilson <dwilson@egia.org>
Subject: Re: [External]FW: [EXTERNAL] Non Owner Occupied Single Family Rebate

Great, thank you! I just want to make sure we I am understanding correctly that we are to approve all future claims with equipment installed in multi-family units. Can you please confirm that?

Thanks again!

Carrie Buege

From: Grigg, Jason <Jason.Grigg@daikincomfort.com>
Sent: Monday, June 17, 2024 4:34:19 PM
To: Carrie Buege <cbuege@egia.org>
Cc: Jeremy Chandler <jchandler@egia.org>; Donica Wilson <dwilson@egia.org>
Subject: Re: [External]FW: [EXTERNAL] Non Owner Occupied Single Family Rebate

Approved per the thread below. Thanks.

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From: Carrie Buege <cbuege@egia.org>
Sent: Monday, June 17, 2024 3:32:15 PM
To: Grigg, Jason <Jason.Grigg@daikincomfort.com>

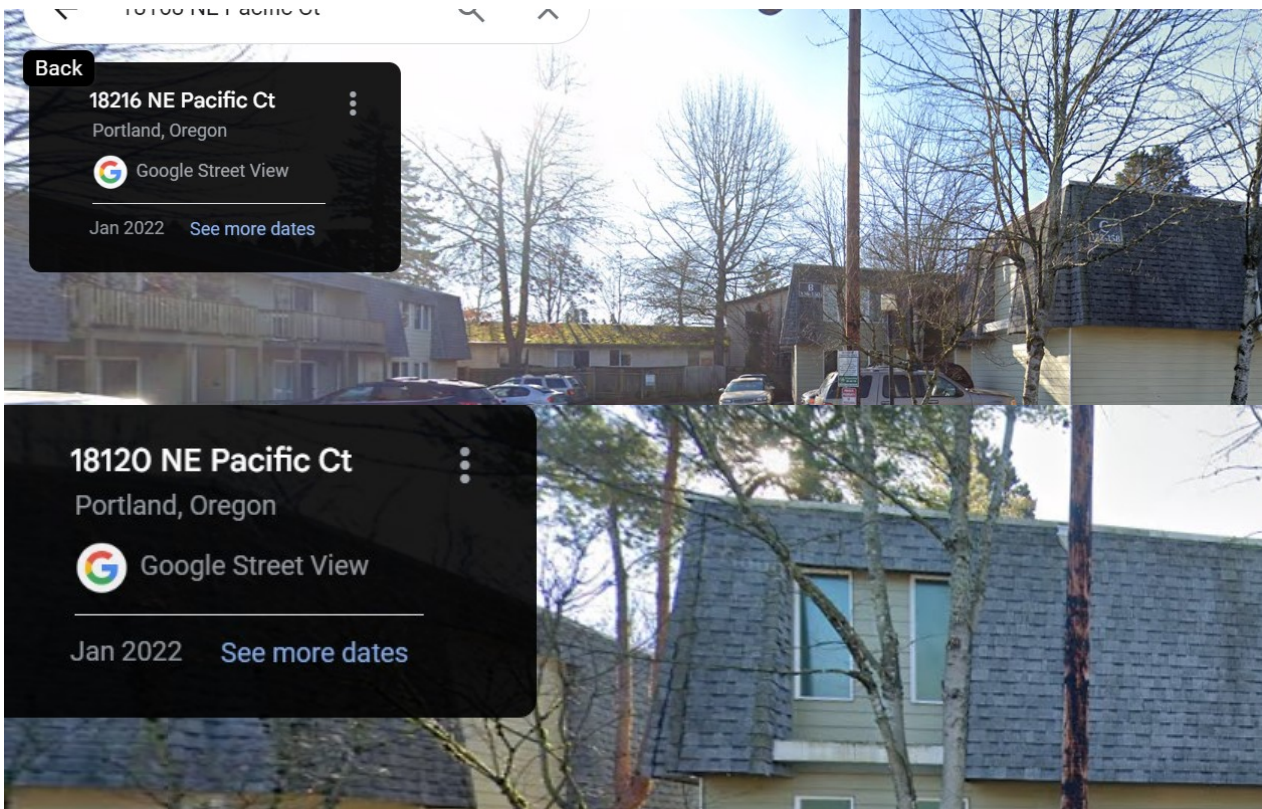
Cc: Jeremy Chandler <jchandler@egia.org>; Donica Wilson <dwilson@egia.org>
Subject: FW: [External]FW: [EXTERNAL] Non Owner Occupied Single Family Rebate

Hi Jason,

I just wanted to get confirmation that we are okay to approve these claims for what the dealer has described as, “a multi-family rental apartment complex with several buildings, each with several apartments.” I have attached a copy of the email from the dealer.

- 17-20240528-908447- 18144 NE PACIFIC CT
- 17-20240528-908445- 18168 NE PACIFIC CT
- 17-20240528-908443 - 18158 NE PACIFIC CT
- 17-20240528-908440 - 18148 NE PACIFIC CT
- 17-20240528-908436 - 18130 NE PACIFIC CT

If so, is this a one-time exception or is this okay to approve all claims for equipment installed in apartment complexes owned by one person / company?



Thank you!



Carrie F. Buege
Rebate Processing Supervisor
888-691-0387

From: Brandon Hamilton <bhamilton@thermalsupply.com>
Sent: Monday, June 17, 2024 3:22 PM
To: Carrie Buege <cbuege@egia.org>
Cc: Crawford, Len C. <Len.Crawford@daikincomfort.com>
Subject: FW: [External]FW: [EXTERNAL] Non Owner Occupied Single Family Rebate

Hello Carrie,

Per the E-mail Conversation below here are the rebate numbers from my customer.

17-20240528-908447
17-20240528-908445
17-20240528-908443
17-20240528-908440
17-20240528-908436

Please let me know if you have any questions or need additional information.

Thank you!



Brandon Hamilton
Daikin Sales Representative
Thermal Supply, Inc.
[website](#) | [webstore](#)

Mobile: 503.713.1917



From: Crawford, Leonard <Len.Crawford@daikincomfort.com>
Sent: Monday, June 3, 2024 8:47 AM
To: Michael Akau <makau@thermalsupply.com>; Brandon Hamilton <bhamilton@thermalsupply.com>
Cc: Carrie Buege <cbuege@egia.org>
Subject: [External]FW: [EXTERNAL] Non Owner Occupied Single Family Rebate

Can you Gents please send the rebate/rebates numbers that are hung up to Carrie?

Thanks all!

Len

From: Carrie Buege <cbuege@egia.org>
Sent: Monday, June 3, 2024 8:44 AM
To: Crawford, Leonard <Len.Crawford@daikincomfort.com>; Grigg, Jason <Jason.Grigg@daikincomfort.com>

Cc: Jeremy Chandler <jchandler@egia.org>
Subject: RE: [EXTERNAL] Non Owner Occupied Single Family Rebate

Hi Len,

Please send over the rebate number so I can take a look.

Thank you,



Carrie F. Buege
Rebate Processing Supervisor
888-691-0387

From: Crawford, Leonard <Len.Crawford@daikincomfort.com>
Sent: Monday, June 3, 2024 11:42 AM
To: Grigg, Jason <Jason.Grigg@daikincomfort.com>
Cc: Jeremy Chandler <jchandler@egia.org>; Carrie Buege <cbuege@egia.org>
Subject: RE: [EXTERNAL] Non Owner Occupied Single Family Rebate

Sounds good, Thanks for the help!

From: Grigg, Jason <Jason.Grigg@daikincomfort.com>
Sent: Monday, June 3, 2024 8:41 AM
To: Crawford, Leonard <Len.Crawford@daikincomfort.com>
Cc: Jeremy Chandler <jchandler@egia.org>; Carrie Buege <cbuege@egia.org>
Subject: RE: [EXTERNAL] Non Owner Occupied Single Family Rebate

I'll approve but it may require additional confirmation from EGIA since the owner doesn't reside at the location.

Jason Grigg
Promotions Manager
Marketing – Customer Experience – Promotions
DAIKIN COMFORT TECHNOLOGIES NORTH AMERICA, INC.
M: 713.454.3251 | **E:** jason.grigg@daikincomfort.com



19001 Kermier Road | Waller, TX, 77484
<https://northamerica-daikin.com>

From: Crawford, Leonard <Len.Crawford@daikincomfort.com>
Sent: Monday, June 3, 2024 10:40 AM
To: Grigg, Jason <Jason.Grigg@daikincomfort.com>

Cc: Jeremy Chandler <jchandler@egia.org>; Carrie Buege <cbuege@egia.org>

Subject: RE: [EXTERNAL] Non Owner Occupied Single Family Rebate

Thanks Jason!

Just to confirm, so we won't have this issue in the future, is this an approved application for rebates?

From: Grigg, Jason <Jason.Grigg@daikincomfort.com>

Sent: Monday, June 3, 2024 8:38 AM

To: Crawford, Leonard <Len.Crawford@daikincomfort.com>

Cc: Jeremy Chandler <jchandler@egia.org>; Carrie Buege <cbuege@egia.org>

Subject: RE: [EXTERNAL] Non Owner Occupied Single Family Rebate

I'll approve. Please work with EGIA on any information needed. Thanks all.

Jason Grigg

Promotions Manager

Marketing – Customer Experience – Promotions

DAIKIN COMFORT TECHNOLOGIES NORTH AMERICA, INC.

M: 713.454.3251 | E: jason.grigg@daikincomfort.com



19001 Kermier Road | Waller, TX, 77484

<https://northamerica-daikin.com>

From: Crawford, Leonard <Len.Crawford@daikincomfort.com>

Sent: Monday, June 3, 2024 10:37 AM

To: Grigg, Jason <Jason.Grigg@daikincomfort.com>

Subject: RE: [EXTERNAL] Non Owner Occupied Single Family Rebate

Sorry, Monday morning...

Yes, the property owner (not the occupant) was given the rebate up front.

From: Grigg, Jason <Jason.Grigg@daikincomfort.com>

Sent: Monday, June 3, 2024 8:33 AM

To: Crawford, Leonard <Len.Crawford@daikincomfort.com>

Subject: RE: [EXTERNAL] Non Owner Occupied Single Family Rebate

I meant at the point of sale.

Jason Grigg

Promotions Manager

Marketing – Customer Experience – Promotions

DAIKIN COMFORT TECHNOLOGIES NORTH AMERICA, INC.

M: 713.454.3251 | E: jason.grigg@daikincomfort.com



19001 Kermier Road | Waller, TX, 77484
<https://northamerica-daikin.com>

From: Crawford, Leonard <Len.Crawford@daikincomfort.com>
Sent: Monday, June 3, 2024 10:32 AM
To: Grigg, Jason <Jason.Grigg@daikincomfort.com>
Subject: RE: [EXTERNAL] Non Owner Occupied Single Family Rebate

Sounds like nobody did, denied by EGIA

From: Grigg, Jason <Jason.Grigg@daikincomfort.com>
Sent: Monday, June 3, 2024 8:31 AM
To: Crawford, Leonard <Len.Crawford@daikincomfort.com>
Subject: RE: [EXTERNAL] Non Owner Occupied Single Family Rebate

Did a homeowner get the rebate?

Jason Grigg

Promotions Manager

Marketing – Customer Experience – Promotions

DAIKIN COMFORT TECHNOLOGIES NORTH AMERICA, INC.

M: 713.454.3251 | E: jason.grigg@daikincomfort.com



19001 Kermier Road | Waller, TX, 77484
<https://northamerica-daikin.com>

From: Crawford, Leonard <Len.Crawford@daikincomfort.com>
Sent: Monday, June 3, 2024 10:27 AM
To: Grigg, Jason <Jason.Grigg@daikincomfort.com>
Subject: FW: [EXTERNAL] Non Owner Occupied Single Family Rebate

Hi Jason and happy Monday, June 3, 2024

Sounds like some gray area here, can we approve rebates on single family non owner occupied?

Please advise.

Thanks!

Len

From: Michael Akau <makau@thermalsupply.com>
Sent: Friday, May 31, 2024 9:27 PM
To: Crawford, Leonard <Len.Crawford@daikincomfort.com>
Cc: Brandon Hamilton <bhamilton@thermalsupply.com>
Subject: [EXTERNAL] Non Owner Occupied Single Family Rebate

Len,

Can you please confirm if we are able to process a Daikin Instant Consumer Rebate when a system is installed in a non-owner-occupied single-family home(rental). I know they are not valid for multi-family or commercial applications, but we have one that is being denied by EGIA that is this application. Thank you for your time and help.

* See the Daikin Consumer Instant Rebate Program Overview for complete details. Not all qualifying models/rebates listed in table. System includes select outdoor unit, indoor unit and controller where applicable. For complete information about Daikin Comfort Cash Rebates ask your local Daikin Comfort Pro dealer. Comfort Cash Rebates may not be combined with any other promotional offer or consumer financing offer. For additional product information, please visit www.daikincomfort.com.

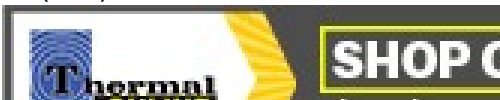
Rebates do not qualify for multi-family or commercial installations void where prohibited by law.

April 1 - June 30, 2024

Best Regards,
Michael Akau– Regional Director of Equipment – West
makau@ThermalSupply.com



3400 -D Industry Drive E # 111
Fife, WA 98424
C: (206)819-8382



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