

Customer:

EGIA Foundation

Currency:

USD

Order Summary

Product	Qty	MRC	NRC
Connectivity			
INA	2	\$90.00	\$0.00
Loop	3	\$2,212.38	\$0.00
Port	2	\$0.00	\$0.00
Proactive Management: Connectivity	1	\$25.00	\$0.00
Managed Services			
Installation Services	1	\$0.00	\$600.00
Secondary Secure Edge Cloud Gateway	1	\$25.00	\$0.00
Secure Network Edge Cloud Gateway	1	\$25.00	\$0.00
Secure Network Edge Device FG-M	1	\$390.00	\$0.00
Secure Network Edge Management FG-M	1	\$90.00	\$0.00
Secure Network Edge Service Pack FG-M	1	\$0.00	\$0.00
Secure Network Edge UTP License FG-M	1	\$245.00	\$0.00
Equipment			
1G SFP MMF SR	2	\$9.00	\$0.00
Managed Security Services			
SNE TMR Primary	1	\$50.00	\$0.00
Total:		\$3,161.38	\$600.00

Account Team

Jared Krick	Account Executive	Email: jared_krick@comcast.com	Phone: (916) 759-4185
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Agreed and Accepted

Masergy Communications, Inc.		Customer: EGIA Foundation	
Signature:	Date:	Signature:	Date:
Name (Print):		Name (Print):	
Title:		Title:	
2740 N Dallas Pkwy, Suite 260 Plano, TX 75093 United States ATTN: Contracts Administration Phone: (214) 442-5700		3800 Watt Ave Sacramento, California 95821-2670 United States	

Masergy reserves the right to review/adjust the pricing set forth in this Service Order Form if the Customer provides the information required for Masergy to order the circuit(s), if applicable, after December 22, 2024.

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TOTAL MRC

\$ 3,161.38

MRC = Monthly Recurring Charges

TOTAL NRC

\$ 600.00

NRC = Non-Recurring Charges

Network & UCaaS

Master Service Agreement US Version

The terms and conditions of Service are set forth in the current US Master Service Agreement available at www.masergy.com/msa.

- 1 This Masergy Service Order Form shall be effective upon acceptance by Masergy Communications, Inc. ("Masergy"). The Service Order Form is made a part of the Masergy Master Service Agreement ("MSA") entered between Masergy and the undersigned and is subject to the Product Specific Attachment for the Service(s) ordered herein. Unless otherwise indicated herein, capitalized words shall have the same meaning as in the MSA. By signing the Service Order Form, Customer acknowledges, agrees to and accepts the terms and conditions of this Service Order Form.
- 2 _____ with Customer initials here, Customer acknowledges that, notwithstanding anything to the contrary in the Master Service Agreement, with respect to any new IT Service(s) procured under this Service Order Form, the Commencement Date of the IT Services other than the physical circuit(s) provided by Masergy shall be the earlier of: (i) the date Customer is notified by Masergy that all IT Service(s) listed on this Service Order Form for a Customer location is ready for use; and (ii) five (5) business days from the Commencement Date of the last Masergy provided circuit installed at such Customer location, under this Service Order Form.
- 3 Masergy will provide the required details to configure the Customer Provided Equipment (CPE), if relevant to the Services listed herein. Additional Installation or configuration support for the CPE is available, upon Customer's request, at a rate of \$100 per hour ('Consulting Fee'). Additionally, onsite professional support is available, upon Customer's request, at a rate of \$150.00 per hour with a four (4) hour minimum ('Professional Services Fee').
- 4 If within six (6) months of the execution of this Service Order Form by both Parties: (i) Customer has not provided the information required to provision the Service(s); or (ii) there are delays to deliver the Service(s) due to Customer's action or inaction, then Masergy reserves the right to cancel the provision of such Service(s) and invoice Customer a one-time charge of two times (2X) the monthly Recurring Charges of such Service(s). Additionally, if Masergy is subject to any third party charges as a result of: (i) Customer's acts or omissions; or (ii) Customer requested changes, including but not limited to, requested dates, site contact information, configuration changes, etc., then Customer shall be liable for such charges and Masergy will invoice Customer the applicable charges as set forth under the then-current Ancillary Service Charges document which is incorporated herein by this reference and available at www.masergy.com.
- 5 Tiered Port prices are shown at the minimum tier. In the event Customer increases the Tiered Port, the charges above the minimum tier will be billed pursuant to the list price less any applicable discount.
- 6 Masergy reserves the right to substitute the type of local access Loop connectivity at a Site(s) shown herein; provided, there is no change in the pricing and the total local access Loop connectivity bandwidth is equal to or greater than that shown herein.
- 7 Prices listed herein are for Masergy Services only and do not include potential charges that may be associated with the installation, maintenance, or warranty of circuit extension work or any additional construction required to complete local access facilities or line extensions. Masergy will order all telco lines required for local access to the designated building point of demarcation. If formally requested by Customer, Masergy will request the Local Exchange Carrier (LEC) or other 3rd party provider to extend the circuit from the designated building point of demarcation to the extended delivery point. In some cases Masergy may not be able to provide the line extension. Customer may be billed separately by Masergy or by a third party for fees associated with facilities construction or line extensions, if applicable.
- 8 Masergy Provided Equipment (MPE) will remain the property of Masergy and must be returned to Masergy, in substantially the same condition (normal wear and tear excepted) in the event of Service termination. Customer will be responsible for the shipping costs associated with the UCaaS equipment referred to herein as Purchased or Rental.
- 9 The Services shown herein may be provided over Masergy's or its affiliates' or subsidiaries' networks, or through resale, and shall be deemed to include any provision of equipment, cabling, circuits, facilities, systems or software undertaken by Masergy or on Masergy's behalf.
- 10 In the event this Service Order Form includes loop connectivity for Masergy Provided Internet Service (i.e., Broadband Internet, Dedicated Internet Access or Fixed Wireless Internet) at a site, the loop bandwidth delivered at such site may vary up to twenty percent (20%) of the bandwidth listed herein for such site. If it is determined, following the site visit conducted by the third party access provider, that the Masergy Provided Internet Service cannot be delivered with at least eighty percent (80%) of the loop bandwidth listed on this Service Order Form at such site, then: (a) the Parties will work in good faith to modify the affected site's pricing and/or configuration via a new Service Order Form; or (b) the Customer may cancel such affected site without liability to Masergy.
- 11 This Service Order Form includes certain network security monitoring and associated services (also herein referred to as the "Security Services"). Subject to the terms and conditions contained herein, the term Services as defined in the MSA shall include the Security Services except where provided otherwise herein or the context indicates otherwise.
- 12 Subject to pre-approval in writing or via email by Customer, upon invoice from Masergy, Customer agrees to pay for any reasonable and necessary travel or other out-of-pocket expenses incurred by Masergy or its personnel in connection with the performance of Services.
- 13 Customer agrees that all inventions, ideas or processes developed or conceived by Masergy or any employee, agent or contractor of Masergy contained in any Masergy equipment or in connection with the performance of Security Services shall be the sole property of Masergy.
- 14 Masergy shall have the right to compile and distribute statistical analyses and reports utilizing aggregated data derived from information and data obtained from Customer, other Masergy customers, and other sources for use in global threat correlation. Such reports and analyses are the property of Masergy and shall not identify Customer or any employee or business partner of Customer.
- 15 Masergy may make certain Software available to Customer in connection with its Security Services. Customer's use of the Software is subject to any software license terms that Customer may be required to consent to as a condition to using the Software.
- 16 MASERGY DOES NOT WARRANT OR GUARANTY THAT THE SECURITY SERVICES WILL IDENTIFY OR PREVENT ALL VULNERABILITIES, THREATS, DATA BREACHES/DATA LOSSES OR INTRUSIONS AND CUSTOMER ACKNOWLEDGES THAT THE SECURITY SERVICES PROVIDED PURSUANT TO THIS SERVICE ORDER FORM ARE A TOOL FOR CUSTOMER TO USE IN ORDER TO ASSIST IN SUCH IDENTIFICATION AND PREVENTION EFFORTS.
- 17 License Restrictions. In addition to and without limiting the restrictions in the Agreement. Customer may not (a) modify, disclose, alter, translate or create derivative works of the Security Service platform (or any components thereof) or any accompanying documentation; (b) license, sublicense, resell, distribute, lease, rent, lend, transfer, assign or otherwise dispose of the Security Service platform (or any components thereof) or any documentation; (c) disassemble, decompile or reverse engineer the Security Service platform (except to the extent and for the express purposes authorized by any and all applicable federal or state laws or regulations); (d) use the Security Service platform in any illegal way, in violation of any law or regulation or third party property or personal right, including, to store or transmit

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infringing, libelous or otherwise unlawful or tortious material, or material in violation of third-party property, personal or privacy rights; (e) use the Security Service platform to knowingly store or transmit any viruses, software routines or other code designed to permit unauthorized access, to disable, erase or otherwise harm software, hardware or data, or to perform any other harmful actions; (f) copy, frame or mirror any part or content of the Security Service platform; (g) access or use the Security Service platform to build a competitive product or service, or copy any features or functions of the Security Service platform; (h) interfere with or disrupt the integrity or performance of the Security Service platform; (i) attempt to gain unauthorized access to the Security Service platform or their related systems or networks or to another user account; (j) disclose to any third party or publish in any media any performance information or analysis relating to the Security platform without consent of Masergy; (k) remove, alter or obscure any proprietary notices in or on the Security Service platform or accompanying documentation, including copyright notices (l) probe, scan or test the vulnerability of the Security platform, or take any action in an effort to circumvent the Security Services; test the vulnerability of the Security Service platform, breach the security or authentication measures on the Security Service platform, or take any action that imposes an unreasonable or disproportionately large load on the infrastructure of the Security Service platform, such as a denial of service attack.

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Solution Detail

3800 Watt Ave, Sacramento, CA, 95821-2670, United States of America

Network

Product	Action	Qty	Term	Unit MRC	Net MRC	Net NRC
Broadband - 1250 Mbps Down/35 Mbps Up	New	1	36 Months	\$319.89	\$319.89	\$0.00
Proactive Management: Connectivity	New	1	36 Months	\$25.00	\$25.00	\$0.00
DIA - 100 Mbps	New	1	36 Months	\$611.24	\$611.24	\$0.00
Intelligent Network Analyst	New	1	36 Months	\$45.00	\$45.00	\$0.00
Managed Internet Port - SNE - SNE Mgd Internet Port	New	1	36 Months	\$0.00	\$0.00	\$0.00
DIA - 1000 Mbps	New	1	36 Months	\$1,281.25	\$1,281.25	\$0.00
Intelligent Network Analyst	New	1	36 Months	\$45.00	\$45.00	\$0.00
Managed Internet Port - SNE - SNE Mgd Internet Port	New	1	36 Months	\$0.00	\$0.00	\$0.00
Secure Network Edge Service Pack FG-M - SDSS FG-M Service Pack	New	1	36 Months	\$0.00	\$0.00	\$0.00
Installation Services	New	1	36 Months	\$0.00	\$0.00	\$600.00
Secondary Secure Edge Cloud Gateway - Secondary SD Secure Site Cloud Gateway	New	1	36 Months	\$25.00	\$25.00	\$0.00
Secure Network Edge Cloud Gateway - SD Secure Site Cloud Gateway	New	1	36 Months	\$25.00	\$25.00	\$0.00
Secure Network Edge Device FG-M - SNE FG-100F Device	New	1	36 Months	\$390.00	\$390.00	\$0.00
Secure Network Edge Management FG-M - SNE FG-100F Management	New	1	36 Months	\$90.00	\$90.00	\$0.00
Secure Network Edge UTP License FG-M - SNE FG-100F UTP License	New	1	36 Months	\$245.00	\$245.00	\$0.00
SNE TMR Primary	New	1	36 Months	\$50.00	\$50.00	\$0.00
1G SFP MMF SR	New	2	36 Months	\$4.50	\$9.00	\$0.00
Totals:					\$3,161.38	\$600.00