

# COMCAST BUSINESS

Co Egia

Account number  
**8155 60 039 5395323**

For service at:  
3800 WATT AVE STE 105  
SACRAMENTO CA 95821-2622

Thanks for choosing Comcast Business

Need help?  
Visit [business.comcast.com/help](https://business.comcast.com/help) or  
call 1-800-391-3000

Ready to pay?  
Visit [business.comcast.com/myaccount](https://business.comcast.com/myaccount)

Bill date Jan 08, 2023  
Services from Jan 13, 2023 to Feb 12, 2023

Page 1 of 5

## Your monthly account summary

Previous balance	730.86
Payment - Thank You Jan 04, 2023	-730.86 cr
<b>New charges</b>	
Comcast Business services	689.50
Other charges and credits	51.76
Taxes and fees	17.46

**Amount due** **\$758.72**  
Payment due Jan 30, 2023



**Manage your services online**  
Your Comcast Business account online is the one-stop destination to pay your bill and manage your services. Visit [business.comcast.com/myaccount](https://business.comcast.com/myaccount).

**Service updates**  
See the "additional information" section for upcoming service updates.

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

# COMCAST BUSINESS

9602 S 300 W. STE B SANDY UT 84070-3302  
8633 0530 NO RP 08 01092023 NNNNNYNN 01 000558 0002

CO EGIA  
ATTN CLINTON CRAMER  
3800 WATT AVE STE 105  
SACRAMENTO, CA 95821-2622



Account number **8155 60 039 5395323**  
Payment due **Jan 30, 2023**  
**Please pay** **\$758.72**

**Amount enclosed** \$

Make checks payable to Comcast Do not send cash

COMCAST  
PO BOX 60533  
CITY OF INDUSTRY CA 91716-0533



815560039539532300758722

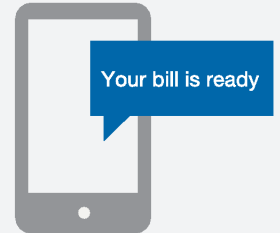
## Did you know?

Your Comcast Business Internet service gives you access to millions of WiFi hotspots with the fastest WiFi and even more coverage. Find out more at [business.comcast.com/wifi](https://business.comcast.com/wifi).



## Did you know?

Never miss a payment with text alerts. Receive text message reminders when your bill is ready to pay or past due. Sign up at [business.comcast.com/myaccount](https://business.comcast.com/myaccount).



## Need help? We're here for you.



Visit [business.comcast.com/help](https://business.comcast.com/help)  
Call **1-800-391-3000**

### Billing support

Open 6 am-9 pm MTN, Mon through Fri  
and 7 am-8 pm Sat

### Technical support

Open 24 hours, 7 days a week

Please notify us immediately with any questions regarding charges billed to your account. Comcast will issue a credit or refund for any verified billing error which is brought to our attention within sixty (60) days of the bill.



## Additional payment options



### Automatic payment

Sign up at [business.comcast.com/myaccount](https://business.comcast.com/myaccount)



### Online

Visit [business.comcast.com/myaccount](https://business.comcast.com/myaccount)



### By phone

Call **1-800-391-3000**

## Moving? Let us help.

If you're moving, give us as much advanced notice as possible so we can help make a smooth transition.

Call **1-800-391-3000**



Services from Jan 13, 2023 to Feb 12, 2023

## Your new charges in detail

Comcast Business services		\$689.50
<b>Comcast Business Cable</b>		
TV Box + Remote		9.95
TV Variety		64.95
Business Video.		
<b>Comcast Business Internet</b>		
Business Internet		399.95
Gigabit Extra.		
Equipment Fee		10.00
Connection Pro.		
Wifi Pro		19.95
Wifi Pro		19.95
Expanded Coverage.		
Static IP - 1		24.95
Connection Pro		29.95
<b>Comcast Business Voice</b>		
Phone number:		
(916) 550-0680 (916) 634-4980		
Equipment Fee		19.95
Voice.		
Mobility Voice Line		44.95
Business Voice.		
Mobility Voice Line		44.95
Mobility Voice.		
Other charges and credits		\$51.76
Federal Universal Service Fund		4.94
Regulatory Cost Recovery		9.67
Broadcast TV Fee		27.15
Directory Listing Management Fee		5.00
Voice Network Investment		5.00
Taxes and fees		\$17.46
911 Fees		0.60
Public, Educ & Govt Fee		1.15
Franchise Fee		6.43
Sales Tax		3.93
Local Utility User Tax		5.19
988 Fee		0.16
<b>New charges</b>		<b>\$758.72</b>

### Additional information

PRICE CHANGE NOTICE: As content programmers charge more to carry their networks, our costs continue to rise. Effective January 1, 2023, your Broadcast TV fee will increase to \$27.15 per month. To learn more about Comcast Business fees, please visit <https://business.comcast.com/understand-your-bill> or call us at 800-391-3000.

PRICE CHANGE NOTICE: Effective January 1, 2023, the charge for your Comcast Business Voice Directory Listing Management Fee will increase to \$5.00 per month. To learn more about Comcast Business fees, please visit <https://business.comcast.com/understand-your-bill> or call us at 800-391-3000.

PRICE CHANGE NOTICE: Effective January 1, 2023, the fee for your Comcast Business Voice Network Investment will increase to \$5.00 per month. To learn more about Comcast Business fees, please visit <https://business.comcast.com/understand-your-bill> or call us at 800-391-3000.

Universal Service Fund: The FCC modifies the rate that voice providers pay into the USF on a quarterly basis. USF is assessed on applicable voice services as the Federal Universal Service Fund at the FCC's approved rate. See: [fcc.gov/encyclopedia/contribution-factor-quarterly-filings-universal-service-fund-usf-management-support](https://www.fcc.gov/encyclopedia/contribution-factor-quarterly-filings-universal-service-fund-usf-management-support). A new rate becomes effective January 1, 2023.

TV Update: Effective December 31, 2022, the Azteca America Network, carried by KSAO, is ceasing operations.

TV Update: Beginning January 24, 2023, Primo SD will be dropped from channel 660. Primo will continue to be available in HD IP on channel 1721. An X1 TV box and HD programming (not included, additional charges may apply) are required to view Primo.

The Regulatory Cost Recovery fee is neither government mandated nor a tax, but is assessed by Comcast to recover certain federal, state, and local regulatory costs.

The Broadcast TV Fee recovers a portion of the costs of retransmitting television broadcast signals.

### View Voice taxes and fees details at [business.comcast.com/myaccount](https://business.comcast.com/myaccount)

Hearing/speech impaired call 711

Information on programmer contract expirations, which could affect our carriage of the programmer's channels, can be found at <https://my.xfinity.com/contractrenewals/> or by calling 1-866-216-8634.

Your Local Franchising Authority Is:  
Sacramento Metropolitan Cable TV Commission  
799 G Street, 4th Floor, Sacramento, CA 95814-1212  
Phone number (916) 874-6661  
FCC ID# CA1089  
[www.sacmetrocastable.tv](http://www.sacmetrocastable.tv)  
(The above is not a payment or service center)



Services from Jan 13, 2023 to Feb 12, 2023

## Important information regarding Comcast Business services and pricing Effective January 1, 2023

At Comcast Business, we are proud of our investments in our network, technology, and people to provide services to help keep your business prepared for what's next. As we continue to make these investments to bring you exceptional performance and reliability, we continue to make efforts to control costs in this challenging economic environment. Even so, our costs have increased for programming, technology, and service improvements. From time to time, we must pass along cost increases to our customers.

We are writing to inform you of upcoming price increases. The following changes will occur on January 1, 2023. Prices do not include applicable taxes and other fees.

### Comcast Business Video

Service	Current Monthly Service Charge	New Monthly Service Charge Effective January 1, 2023:
Video Basic	\$37.95	\$42.95
Video Select	\$39.95	\$47.95
Video Variety	\$54.95	\$64.95
Video Standard	\$74.95	\$89.95
Video Preferred	\$99.95	\$114.95
TV Info and Entertainment - Video and Other Services	\$19.95	\$47.95
TV Info and Entertainment - Video Only	\$39.95	\$47.95
Digital Basic Plus	\$54.95	\$64.95

### Comcast Business Internet

Service	Current Monthly Service Charge	New Monthly Service Charge Effective January 1, 2023:
Static IP (1)	\$19.95	\$24.95
Static IP (5)	\$24.95	\$29.95
Static IP (13)	\$39.95	\$44.95

To learn more about Comcast Business fees, please visit [business.comcast.com/understand-your-bill](https://business.comcast.com/understand-your-bill) or call us at **800-391-3000**.



Services from Jan 13, 2023 to Feb 12, 2023

## Tailored technology solutions and power connectivity backed by a team of can-do innovators.



Technology delivers speed: speed for connecting, for progressing and for adapting. As technology evolves, so does the business landscape—which is why having fast, innovative tech is a business advantage.

As your provider, we want to ensure you're aware of solutions that could help you get more from your existing Comcast Business service. Because when you're equipped with the right tools, it's easier to take on whatever's next.



### Gig-Speed Internet

Get enough bandwidth to power all your connected devices with speeds up to a Gig.



### Cybersecurity Solutions

Help protect all devices connected to your network.



### Internet Backup

Stay online even if the power's out with 4G LTE backup.



### Expanded WiFi

Safeguard your data with separate WiFi networks for employees & guests.



### Comcast Business Mobile

Our mobile service designed to perform for your small business.



### Flexible Voice Solutions

Stay connected from your desktop or mobile device — all from one number.



### Business TV

The high-quality video experience that customers and employees expect.



### Cloud Apps & Subscriptions

Make collaborating easy with online document sharing, syncing & saving.

Call 800-391-3000  
or visit [comcastbusiness.com/accountreview](https://comcastbusiness.com/accountreview)



Download the Comcast Business App to manage your account on the go.

Scan the QR code with your phone or tablet to get started!



Powering Possibilities™

Restrictions apply. Not available in all areas. Services and features vary depending on level of service. Comcast Business SecurityEdge™, Connection Pro, and WiFi Pro each require Comcast Business Internet for additional monthly charge. **Internet:** Maximum download speed 940 Mbps when hardwired via Ethernet. Actual speeds vary and are not guaranteed. **Connection Pro:** Connection Pro requires Comcast Business Internet service at additional monthly charge. Back-up time varies depending on number of devices and is not guaranteed. **Comcast Business Mobile:** Requires post-pay Comcast Business Internet service. Up to 20 lines. Equip., intl. and roaming charges, taxes and fees, including regulatory recovery fees, and other charges extra, and subj. to change. \$25/line/mo. charge applies if one of the following postpay services is not maintained: Comcast Business TV, Internet or Voice. Pricing subject to change. In times of congestion, your data may be temporarily slower than other traffic. After 20 GB monthly data use, speeds reduced to a maximum of 1.5 Mbps download/750 Kbps upload. A minimum \$15.00 charge applies per month, per account for By the Gig lines, regardless of data usage. Charges apply to each GB or partial GB of shared data. No rollover data. For Comcast Business Mobile Disclosures visit: <http://www.xfinity.com/mobile/policies/broadband-disclosures>. Bring your own phone limited to select eligible phones and requires activation of new Comcast Business Mobile line. Comcast Business Mobile utilizes the highest ranked network from RootMetrics® 1H 2021 U.S. report. WiFi networks not tested. Results may vary. Award is not an endorsement. **Voice:** If there is a power outage or network issue, calling, including to 911, may not be available. **Comcast Business SecurityEdge:** Does not prevent access to Internet sites if connected via public WiFi, Connection Pro, virtual private network technology or non-Comcast DNS servers. **TV:** Not available for home-based businesses. Call for restrictions and details. © 2022 Comcast. All rights reserved. PA0158

