



PO BOX 489
NEWARK, NJ 07101-0489

KEYLINE



ELECTRIC & GAS INDUSTRIES ASSO
3800 WATT AVE STE 105
SACRAMENTO, CA 95821-2622

Manage Your Account	Account Number	Date Due
b2b.verizonwireless.com	742226430-00001	04/22/23
Change your address at http://sso.verizonenterprise.com	Invoice Number	9931343393

Quick Bill Summary

Mar 01 – Mar 30

Previous Balance <i>(see back for details)</i>	\$383.56
Payment – Thank You	-\$383.56
Balance Forward	\$.00
Monthly Charges	\$330.20
Equipment Charges	\$28.88
Surcharges and Other Charges & Credits	\$24.48
Taxes, Governmental Surcharges & Fees	\$.00
Total Current Charges	\$383.56

Total Charges Due by April 22, 2023

\$383.56

Pay from phone	Pay on the Web	Questions:
#PMT (#768)	At b2b.verizonwireless.com	1.800.922.0204 or *611 from your phone



ELECTRIC & GAS INDUSTRIES ASSO
3800 WATT AVE STE 105
SACRAMENTO, CA 95821-2622

Bill Date March 30, 2023
Account Number 742226430-00001
Invoice Number 9931343393

Total Amount Due by April 22, 2023

Make check payable to Verizon Wireless.
Please return this remit slip with payment.

\$383.56

\$.

PO BOX 660108
DALLAS, TX 75266-0108



99313433930107422264300000100000038356000000383566

NOTICE: Bank account and routing numbers will be retained to enable future payments by phone or online. To opt out, call 1-866-544-0401.



Get Minutes Used	Get Data Used	Get Balance
#MIN + SEND	#DATA + SEND	#BAL + SEND

Payments

Payments, continued

Previous Balance	\$383.56
Payment – Thank You	
Payment Received 03/28/23	–383.56
Total Payments	–\$383.56
Balance Forward	\$.00

Account Charges and Credits

Account Monthly Charges

Data SMB 30GB	03/31 – 04/30	185.00
08% Access Discount	03/31 – 04/30	–14.80
Subtotal		\$170.20

Total Account Charges and Credits **\$170.20**

Written notations included with or on your payment will not be reviewed or honored. Please send correspondence to:
Verizon Wireless Attn: Correspondence Team PO Box 15069 Albany, NY 12212

Automatic Payment Enrollment for Account: 742226430-00001 ELECTRIC & GAS INDUSTRIES ASSO

By signing below, you authorize Verizon Wireless to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon Wireless is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon Wireless. Check with your bank for any charges.

1. Check this box.
2. Sign name in box below, as shown on the bill and date.
3. Return this slip with your payment. Do not send a voided check.





**Account's Plan for Shared Lines

Data SMB 30GB
\$185.00 monthly charge
30 monthly GB allowance
\$15.00 per GB after allowance
Beginning on 09/16/22:
08% Access Discount

Overview of Shared Usage

	Participating Lines as of 03/30/23	Lines Exceeding Allowance after Share	Shared Allowance	Shared Usage	Shared Billable	Rate	Cost
Monthly Data Plan	8	0	30.000GB	2.767GB	0GB	\$15/GB	\$.00



Invoice Number Account Number Date Due Page
 9931343393 742226430-00001 04/22/23 4 of 15

Overview of Lines

	Account Charges and Credits	Monthly Charges	Usage and Purchase Charges	Equipment Charges	Surcharges and Other Charges and Credits	Taxes, Governmental Surcharges and Fees	Third-Party Charges (includes Tax)	Total Charges
Account Plan and Charges** (pg.2)	\$0.00	\$170.20	--	--	--	\$0.00	\$0.00	\$170.20
Lines Charges	Page Number	Monthly Charges	Usage and Purchase Charges	Equipment Charges	Surcharges and Other Charges and Credits	Taxes, Governmental Surcharges and Fees	Third-Party Charges (includes Tax)	Total Charges
279-220-6987 Clinton Cramer	5	\$20.00	--	\$3.61	\$3.06	\$0.00	--	\$26.67
279-220-6988 Clinton Cramer	6	\$20.00	--	\$3.61	\$3.06	\$0.00	--	\$26.67
279-220-6989 Clinton Cramer	7	\$20.00	--	\$3.61	\$3.06	\$0.00	--	\$26.67
279-220-6990 Clinton Cramer	8	\$20.00	--	\$3.61	\$3.06	\$0.00	--	\$26.67
279-220-6991 Clinton Cramer	9	\$20.00	--	\$3.61	\$3.06	\$0.00	--	\$26.67
279-220-6992 Clinton Cramer	10	\$20.00	--	\$3.61	\$3.06	\$0.00	--	\$26.67
279-220-6993 Clinton Cramer	11	\$20.00	--	\$3.61	\$3.06	\$0.00	--	\$26.67
279-220-6994 Clinton Cramer	12	\$20.00	--	\$3.61	\$3.06	\$0.00	--	\$26.67
Total Current Charges		\$0.00	\$0.00	\$28.88	\$24.48	\$0.00	\$0.00	\$383.56

Voice Plan Usage	Messaging Usage	Data Usage	Voice Roaming	Messaging Roaming	Data Roaming
--	--	--	--	--	--
--	--	--	--	--	--
--	--	--	--	--	--
--	--	--	--	--	--
--	--	2.767GB	--	--	--
--	--	--	--	--	--
--	--	--	--	--	--
--	--	--	--	--	--



Summary for Clinton Cramer: 279-220-6987

Your Plan

Data SMB 30GB
(see pg 3)

Have more questions about your charges?
Get details for usage charges at
b2b.verizonwireless.com.

Monthly Charges

Jetpack/Usb Line Access	03/31 – 04/30	20.00
		\$20.00

Equipment Charges

Device Payment Agreement 1901155240 – Payment 7 of 36	3.61	
Paid 21.70		
Past Due .00		
Balance (after this month's current payment) 104.69		
		\$3.61

Surcharges+

Regulatory Charge	.02	
Administrative Charge	.06	
Other Charges and Credits		
Economic Adjustment Charge	2.98	
		\$3.06

Total Current Charges for 279-220-6987 **\$26.67**

+Percentage-based taxes, fees, and surcharges apply to charges for this line, including overage charges, plus this line's share of account charges.



Summary for Clinton Cramer: 279-220-6988

Your Plan

Data SMB 30GB
(see pg 3)

Have more questions about your charges?
Get details for usage charges at
b2b.verizonwireless.com.

Monthly Charges

Jetpack/Usb Line Access	03/31 – 04/30	20.00
		\$20.00

Equipment Charges

Device Payment Agreement 1901155241 – Payment 7 of 36	3.61
Paid 21.70	
Past Due .00	
Balance (after this month's current payment) 104.69	
\$3.61	

Surcharges+

Regulatory Charge	.02
Administrative Charge	.06

Other Charges and Credits

Economic Adjustment Charge	2.98
\$3.06	

Total Current Charges for 279-220-6988 **\$26.67**

+Percentage-based taxes, fees, and surcharges apply to charges for this line, including overage charges, plus this line's share of account charges.



Summary for Clinton Cramer: 279-220-6989

Your Plan

Data SMB 30GB
(see pg 3)

Have more questions about your charges?
Get details for usage charges at
b2b.verizonwireless.com.

Monthly Charges

Jetpack/Usb Line Access	03/31 – 04/30	20.00
		\$20.00

Equipment Charges

Device Payment Agreement 1901155239 – Payment 7 of 36	3.61	
Paid 21.70		
Past Due .00		
Balance (after this month's current payment) 104.69		
		\$3.61

Surcharges+

Regulatory Charge	.02
Administrative Charge	.06

Other Charges and Credits

Economic Adjustment Charge	2.98	
		\$3.06

Total Current Charges for 279-220-6989 **\$26.67**

+Percentage-based taxes, fees, and surcharges apply to charges for this line, including overage charges, plus this line's share of account charges.



Summary for Clinton Cramer: 279-220-6990

Your Plan

Data SMB 30GB
(see pg 3)

Have more questions about your charges?
Get details for usage charges at
b2b.verizonwireless.com.

Monthly Charges

Jetpack/Usb Line Access	03/31 – 04/30	20.00
		\$20.00

Equipment Charges

Device Payment Agreement 1901155237 – Payment 7 of 36	3.61
Paid 21.70	
Past Due .00	
Balance (after this month's current payment) 104.69	
\$3.61	

Surcharges+

Regulatory Charge	.02
Administrative Charge	.06

Other Charges and Credits

Economic Adjustment Charge	2.98
\$3.06	

Total Current Charges for 279-220-6990 **\$26.67**

+Percentage-based taxes, fees, and surcharges apply to charges for this line, including overage charges, plus this line's share of account charges.



Summary for Clinton Cramer: 279-220-6991

Your Plan

Data SMB 30GB
(see pg 3)

Have more questions about your charges?
Get details for usage charges at
b2b.verizonwireless.com.

Monthly Charges

Jetpack/Usb Line Access	03/31 – 04/30	20.00
		\$20.00

Equipment Charges

Device Payment Agreement 1901155238 – Payment 7 of 36	3.61
Paid 21.70	
Past Due .00	
Balance (after this month's current payment) 104.69	
\$3.61	

Usage and Purchase Charges

Data	Allowance	Used	Billable	Cost
Gigabyte Usage <i>gigabytes</i>	30.000 (shared)	2.767	--	--
Total Data				\$.00
Total Usage and Purchase Charges				\$.00

Surcharges+

Regulatory Charge	.02
Administrative Charge	.06
Other Charges and Credits	
Economic Adjustment Charge	2.98
\$3.06	

Total Current Charges for 279-220-6991 **\$26.67**

+Percentage-based taxes, fees, and surcharges apply to charges for this line, including overage charges, plus this line's share of account charges.



Summary for Clinton Cramer: 279-220-6992

Your Plan

Data SMB 30GB
(see pg 3)

Have more questions about your charges?
Get details for usage charges at
b2b.verizonwireless.com.

Monthly Charges

Jetpack/Usb Line Access	03/31 – 04/30	20.00
		\$20.00

Equipment Charges

Device Payment Agreement 1901155243 – Payment 7 of 36	3.61
Paid 21.70	
Past Due .00	
Balance (after this month's current payment) 104.69	
\$3.61	

Surcharges+

Regulatory Charge	.02
Administrative Charge	.06

Other Charges and Credits

Economic Adjustment Charge	2.98
\$3.06	

Total Current Charges for 279-220-6992 **\$26.67**

+Percentage-based taxes, fees, and surcharges apply to charges for this line, including overage charges, plus this line's share of account charges.



Summary for Clinton Cramer: 279-220-6993

Your Plan

Data SMB 30GB
(see pg 3)

Have more questions about your charges?
Get details for usage charges at
b2b.verizonwireless.com.

Monthly Charges

Jetpack/Usb Line Access	03/31 – 04/30	20.00
		\$20.00

Equipment Charges

Device Payment Agreement 1901155244 – Payment 7 of 36	3.61
Paid 21.70	
Past Due .00	
Balance (after this month's current payment) 104.69	
\$3.61	

Surcharges+

Regulatory Charge	.02
Administrative Charge	.06

Other Charges and Credits

Economic Adjustment Charge	2.98
\$3.06	

Total Current Charges for 279-220-6993 **\$26.67**

+Percentage-based taxes, fees, and surcharges apply to charges for this line, including overage charges, plus this line's share of account charges.



Summary for Clinton Cramer: 279-220-6994

Your Plan

Data SMB 30GB
(see pg 3)

Have more questions about your charges?
Get details for usage charges at
b2b.verizonwireless.com.

Monthly Charges

Jetpack/Usb Line Access	03/31 – 04/30	20.00
		\$20.00

Equipment Charges

Device Payment Agreement 1901155242 – Payment 7 of 36	3.61
Paid 21.70	
Past Due .00	
Balance (after this month's current payment) 104.69	
\$3.61	

Surcharges+

Regulatory Charge	.02
Administrative Charge	.06

Other Charges and Credits

Economic Adjustment Charge	2.98
\$3.06	

Total Current Charges for 279-220-6994	\$26.67
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+Percentage-based taxes, fees, and surcharges apply to charges for this line, including overage charges, plus this line's share of account charges.

Need-to-Know Information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

California - Questions About Your Bill?

Call Customer Service at 800.922.0204. Send written disputes to: Verizon, PO Box 409, Newark, NJ 07101-0409. If you are disputing a charge because you contend it was not authorized, and we need time to investigate the complaint, you are not required to pay the disputed amount while our investigation is pending. If you have a complaint you cannot resolve with us, submit a complaint to the California Public Utilities Commission at Consumer Affairs Branch, 505 Van Ness Ave. Rm. 2003, San Francisco, CA 94102, or at <http://www.cpuc.ca.gov/complaints>, or call 800.649.7570. If you have hearing or speaking limitations and need California Relay Service, dial 711 (visit <http://ddtp.cpuc.ca.gov/> for further information). If you need to contact your wireless phone insurance provider, call 888.881.2622

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Effective January 11, 2023, the definition of the Administrative Charge will be modified to help defray and recover certain direct and indirect costs we or our agents incur, including: (a) costs of complying with regulatory and industry obligations and programs, such as E911, wireless local number portability, and wireless tower mandate costs; (b) property taxes; and (c) costs associated with our network, including facilities (e.g. leases), operations, maintenance and protection, and costs paid to other companies for network services.

Please note that this surcharge is a Verizon Wireless charge, not a tax or government-imposed fee. This charge, and what's included, is subject to change from time to time.

TO OUR CUSTOMERS IN CALIFORNIA:

IMPORTANT INFORMATION REGARDING CALIFORNIA RELAY SERVICE

What is California Relay Service (CRS)?

CRS is a public service that guarantees all citizens access to prompt, professional and accurate communication through the telephone. Consumers of these specialized services, specifically individuals who are Deaf, DeafBlind, Hard of Hearing or have difficulty speaking, can communicate on the telephone via TTY, Voice Carry Over (VCO), Hearing Carry Over (HCO), Speech-to-Speech (STS), Spanish and Captioned Telephone. This allows individuals to connect with family, friends or businesses with ease.

How does relay work?

Dial 711 to connect with CRS. A qualified Communication Assistant (CA) will ask for the area code and the number of the person you wish to call and begin the relay call. CAs can also access consumer phone books, allowing them to place calls based on a provided contact name. Generally, the CA will voice the typed message from the text telephone (TTY) user to you. The CA relays your voiced message by typing it to the TTY user.

For individuals who have difficulty speaking, CRS offers Speech-to-Speech (STS) services. Specially trained CAs are on hand to assist in these types of calls by repeating the STS user's spoken part of the conversation to you in short phrases (unless otherwise requested by the user), working closely to ensure the entire conversation is understood.

Need-to-Know Information continued ...

Captioned Telephone (CTS)

Captioned Telephone is ideal and available for individuals who have difficulty hearing on the phone and are able to speak for themselves. A captioned telephone allows users to listen and read captions of what is said to them. To call a Captioned Telephone user, dial: 711 or 866-399-9050.

How do I apply for specialized equipment?

The California Telecommunications Access Program (CTAP) offers amplified phones, TTYs, Voice Carry Over (VCO) phones, Captioned Telephones, and other equipment to eligible individuals in California who are Deaf, DeafBlind, Hard of Hearing, have difficulty speaking or any cognitive disability.

For more information, visit <https://ddtp.cpuc.ca.gov> or call 877-546-7414 (voice) or 800-867-4323 (TTY).

To place a call using California Relay Service, dial 711

Customer Care:
california@hamiltonrelay.com
ca-relay.com

California Relay Service
Speech-to-Speech
The power to connect us all.

California Relay Service (CRS) is funded by the Deaf and Disabled Telecommunications Program (DDTP), a program of the California Public Utilities Commission.

Notice of Public Hearings in California

Notice of public hearings in Rulemaking 22-03-016 regarding service quality for telecommunications services in California.

Dates:

Public participation hearing, April 18, 2023, at 2:00 p.m.
adminmonitor.com/ca/cpuc

Toll-free phone number: 1-800-857-1917; code: 1767567#

Spanish language toll-free phone number: 1-800-857-1917; code: 3799627#

Public participation hearing, April 18, 2023, at 6:00 p.m.
adminmonitor.com/ca/cpuc

Toll-free phone number: 1-800-857-1917; code: 1767567#

Spanish language toll-free phone number: 1-800-857-1917; code: 3799627#

Public participation hearing, May 3, 2023, at 2:00 p.m.
adminmonitor.com/ca/cpuc

Toll-free phone number: 1-800-857-1917; code: 1767567#

Spanish language toll-free phone number: 1-800-857-1917; code: 3799627#

Public participation hearing, May 3, 2023, at 6:00 p.m.
adminmonitor.com/ca/cpuc

Toll-free phone number: 1-800-857-1917; code: 1767567#

Spanish language toll-free phone number: 1-800-857-1917; code: 3799627#

Why am I receiving this notice? The California Public Utilities Commission (CPUC) wants to hear from you. Virtual public hearings have been scheduled to hear your comments, concerns and opinions regarding the quality of your telephone, mobile telephone, and Voice over Internet Protocol (VoIP) service, with a particular emphasis on service outages and service restoration. Your participation by providing comments can help to inform the CPUC on these issues. You can watch a livestream of the hearings or participate via telephone. You can also submit comments by mail or post them on the CPUC's public comment portal.

Need-to-Know Information continued ...

How does this process work? This rulemaking is considering revising existing service quality requirements for telephone service, as well as adopting new standards for mobile telephone service and VoIP service. The rulemaking is assigned to a CPUC Administrative Law Judge and a Commissioner, who will consider proposals and evidence presented during formal processes, and then issue a proposed decision. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners at a public CPUC Voting Meeting. Parties involved in the rulemaking include the Public Advocates Office. The Public Advocates Office is an independent consumer advocate within the CPUC that represents customers to help them obtain the lowest possible rates consistent with reliable and safe service levels. Find out more here: 1-415-703-1584, email PublicAdvocatesOffice@cpuc.ca.gov or visit PublicAdvocates.cpuc.ca.gov.

Contact the CPUC: Please visit apps.cpuc.ca.gov/c/R2203016 to submit a public comment about this rulemaking to the CPUC. You may also mail written comments to the CPUC's Public Advisor's address below. For more information on participating in the public hearing, submitting comments, to request special assistance, or to request a non-English or Spanish language interpreter, please contact the CPUC's Public Advisor's Office at least five days prior to the hearings.

CPUC Public Advisor's Office
505 Van Ness Avenue
San Francisco, CA 94102
Phone: 1-866-849-8390 (toll-free) or 1-415-703-2074
Email: Public.Advisor@cpuc.ca.gov

Please reference Rulemaking 22-03-016 in any communications you have with the CPUC regarding this matter.

Economic Adjustment Charge

Our number one priority is to provide exceptional service to your business and consistently deliver the quality and reliability that you expect from Verizon Business.

Just as you are seeing in your business, Verizon Business is seeing a wide range of increases in its costs to provide service. As these challenges have continued to mount, we have made the decision to add an Economic Adjustment Charge.

On June 16, 2022, Verizon Business began adding the charge to newly activated and upgraded lines, existing lines that have completed a contract-based line term, and lines that have twelve (12) months or fewer remaining on a Device Payment Plan Agreement. The amount of the charge is \$2.98 per month/line for each smartphone and data device, and \$0.98 per month/line for each basic phone and tablet device. As lines meet these criteria, the charge will be automatically added to your bill. You can find the Economic Adjustment Charge in the Other Charges & Credits section of your bill.

Thank you for trusting in us and choosing Verizon Business as your partner. We remain committed to delivering outstanding network performance, service excellence and value for your business.